

AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Currently Amended) A communications system arranged such that connections to a first terminal supporting a communications session on the first terminal may be diverted during the course of the session such that the session may be continued on a second terminal, the communications system comprising:

a server device for processing calls,

means for creating a user profile on the server device, the user profile identifying a plurality of terminals,

means for generating from the user profile a set of parameters defining a virtual terminal,

a store for the parameters defining the virtual terminal, said parameters recording the progress and history including details of a current communications session made using a first terminal,

means for diverting, on instructions from a user device, the routing of a communications connection supporting the session from the first terminal to a second terminal,

means for transferring the details of the current session to the second terminal for use in continuing the session.

2. (Previously Presented) Apparatus according to claim 1, comprising means for storing information relating to each of the plurality of terminals, and means for adapting the details of the current communications session in accordance with the terminal to which the session is to be diverted on receipt of a diversion instruction.

3. (Previously Presented) Apparatus according to claim 2, comprising means for translation of a session into a data handling protocol suitable for the terminal.

4. (Currently Amended) A method of operating a communications system such that a connection to a first terminal supporting a communications session on the first terminal may be diverted during the course of the session such that the session may be continued on a second terminal, the method comprising the steps of

creating a user profile on a server device, the user profile identifying a plurality of terminals,

generating from the user profile a set of parameters defining a virtual terminal,

storing the parameters defining the virtual terminal, said parameters recording the progress and history ~~including details of~~ a current communications session made using a first terminal,

on instruction from the user, diverting the routing of a communications connection supporting the session from the first terminal to a second terminal, and

transferring the details of the current session to the second terminal for use in continuing the session.

5. (Previously Presented) A method according to claim 4, comprising the further steps of storing information relating to each of the plurality of terminals, and on receipt of a diversion instruction adapting the details of the current communications session in accordance with the terminal to which the session is to be diverted.

6. (Previously Presented) A method according to claim 5, wherein the session is translated into a data handling protocol suitable for the terminal.

7. (Previously Presented) A method according to claim 4, wherein the diversion of routing is initiated by an instruction transmitted from the second terminal to the server device.

8. (Previously Presented) A method according to claim 7, wherein the diversion of routing is initiated by an instruction transmitted from the first terminal to the second terminal, causing the second terminal to transmit an instruction to the server device.

9. (Previously Presented) A method according to claim 5, wherein the diversion of routing is initiated by an instruction transmitted from the second terminal to the server device.

10. (Previously Presented) A method according to claim 6, wherein the diversion of routing is initiated by an instruction transmitted from the second terminal to the server device.

11. (Previously Presented) A method according to claim 9, wherein the diversion of routing is initiated by an instruction transmitted from the first terminal to the second terminal, causing the second terminal to transmit an instruction to the server device.

12. (Previously Presented) A method according to claim 10, wherein the diversion of routing is initiated by an instruction transmitted from the first terminal to the second terminal, causing the second terminal to transmit an instruction to the server device.

13. (New) Apparatus according to claim 1, wherein said system tracks inputs to the first terminal.

14. (New) A method according to claim 4, further comprising the step of tracking inputs to the first terminal.